

# SB-U98 & SB-U50 Technical Bulletin

Feb 01, 2019

## Firmware Update

Model: SB-U98 & SB-U50, Sony BP-U Series 14.4V Li-ion Batteries

New firmware has addressed two known issues when using these batteries on Sony products.

### Affected Batteries (serial numbers)

SB-U98: BB1CA81H0001 ~ BB1CA81H0500

SB-U50: BA1CA81F0001 ~ BA1CA81F0500



### Symptoms

- \* Will not charge when used with the Sony BC-U2A & BC-U1A chargers.
- \* When used with Sony 4K camcorders, PXW-Z280 & PXW-Z190, the viewfinder will display a 'Low Battery' warning and automatically shut down the camera even with the batteries having sufficient charge.

### Updated Batteries (serial numbers)

SB-U98: BB1ZB91\*\*\*\*\*

SB-U50: BA1ZB91\*\*\*\*\*

*For more information, please contact IDX customer service at (310) 328-2850. All warranty replacements will require a Proof of Purchase, and a Return Authorization Number (RMA). Please visit [www.idxtek.com/rma-request-form/](http://www.idxtek.com/rma-request-form/) to submit a request.*

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